



Crystal Enterprise 10 Web Desktop

Outline

1. **Crystal Enterprise Overview**
 - Multi-tier, Multi-server Architecture
 - The Most Important CE Component: The CMS
 - Web Desktop Defined
2. **Connecting to Web Desktop**
 - Getting to the User Launchpad and Web Desktop
 - The Guest Account
 - Creating Your Own Account
 - Logging On and Off
 - CE Security Model
3. **Folders, Reports, and Third-Party Objects**
 - Web Desktop Hierarchy
 - Viewing Reports – On Demand or Instance
 - Viewing Third Party Objects
 - Setting Web Desktop Preferences
4. **Controlling, Printing, and Exporting Reports**
 - Supplying Parameters and Database Credentials
 - Navigating the Report Viewers
 - Using the Advanced DHTML Viewer
 - Exporting and E-mailing Reports
 - Printing Reports on Your Local Printer
5. **Scheduling Reports and Program Objects**
 - Scheduling Reports
 - Scheduling Reports with Alerts
 - Scheduling Program Objects
6. **Organizing Web Desktop**
 - The Favorites Folder
 - Creating and Deleting Folders
 - Copying and Moving Folders and Objects
 - Creating Shortcuts